



SERVICES GUIDE FOR VETERINARY CLINICS

Smarter Teleradiology. Faster Diagnosis. Better Results.

Specialist imaging reports, neurology, PACS
and imaging consultancy — all on one cloud
platform built by veterinarians.

veheri.com

diagnostics.veheri.com · info@veheri.com

Developed by veterinarians and global tech experts, in
collaboration with





What is Veheri?

Veheri is a global veterinary teleradiology platform connecting veterinary clinics with expert radiologists and neurologists for **fast, reliable diagnostic reporting on X-rays, CT scans and MRI scans.**

We help veterinary professionals make confident clinical decisions through specialist expertise, innovative technology and accessible diagnostic solutions.



One partner for your entire diagnostic imaging workflow

Beyond teleradiology, we help clinics improve every step of diagnostic imaging — from scanning and image quality to storing and managing patient data.

TELERRADIOLOGY



Full specialist reports on X-ray, CT and MRI, including neurology



Essential expert X-ray findings for everyday cases

BEYOND TELERRADIOLOGY

PACS & Imaging Workflow Management

Images and diagnostic information in one place

Imaging Advisory

Virtual scanning, CT consulting and QA advisory



Contents

● TELERADIOLOGY



Full specialist reporting · X-ray, CT & MRI

- 04** **How it works**
From scanner to report in four steps

- 05** **Features**
Everything your clinic needs in one place

- 06** **Advanced Neurology Reporting**
Why choose our ECVN specialists

- 07** **Neurology Referral Guide**
When to refer to neurology

- 08** **The experts we work with**
Expertise levels and smart matching

- 09** **Web Report**
Interactive, shareable results

- 10** **Reporting schedule & turnaround**
Working hours, Express and out-of-hours reporting

- 11** **AI tools**
Helping reduce human error

● TELERADIOLOGY



Essential expert X-ray findings

- 12** **Xray Core vs Diagnostics Pro**
Which service fits each case

● BEYOND TELERADIOLOGY

Add-on services

- 13** **PACS & Imaging Workflow Management**
Store images and diagnostic information in one place

- 14** **Imaging Advisory**
Virtual scanning, CT consulting, QA

● CONTACT

- 15** **Connect with our team**
Real people, just one email away

- 16** **Get started**
Create your account today



Pricing

Every clinic is different. For pricing, please contact our sales team for a proposal tailored to your practice: Charles Janse van Rensburg (c.jvrensburg@veheri.com) or Fiona Picton (f.picton@veheri.com)



TELERRADIOLOGY · FULL SPECIALIST REPORTING
diagnostics.veheri.com

 diagnostics pro

Connect a new clinic in 10 minutes — from scanner to reading service.

How it works

01

Connect

Direct PACS integration or manual upload. 100% cloud — nothing to install.

02

Choose the expert

Diplomate or ALL (residents, nationally board-certified specialists and certificate holders).

03

Set the priority

Standard (under 24 hours) or Express (under 4 hours). See page 10.

04

Get your report

Read it online, share it, and chat directly with the expert.

<24h

Standard turnaround

<4h

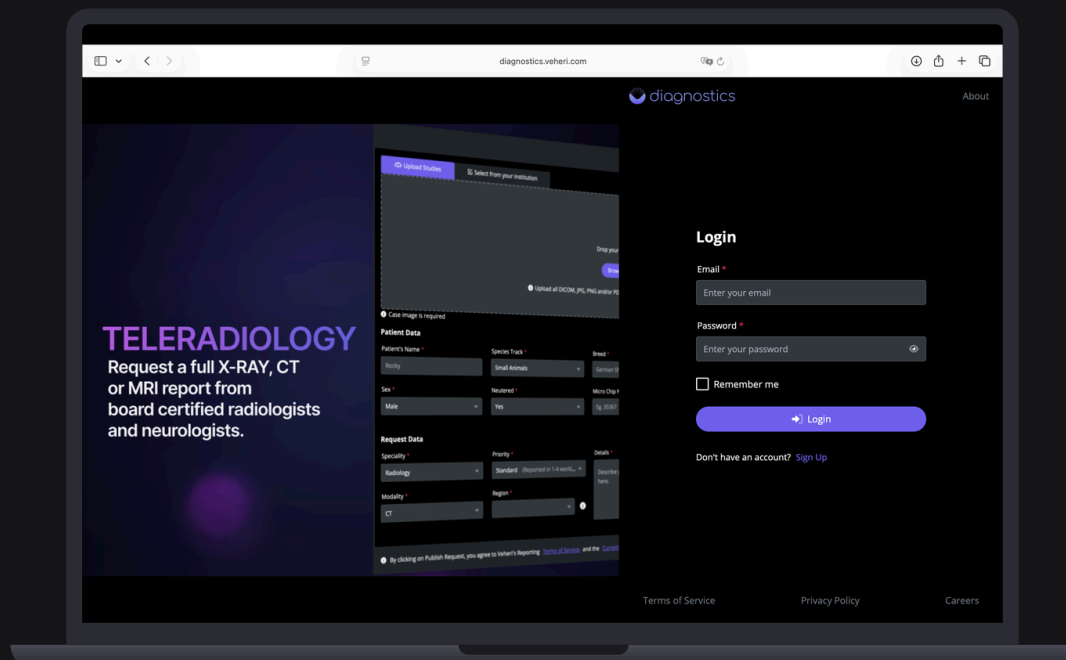
Express turnaround

0

software to install — 100% cloud



Everything your clinic needs in one place



Choose the expertise level

Diplomate or ALL: residents, nationally board-certified specialists and certificate holders.



Choose the priority

Standard (under 24 hours) or Express (under 4 hours).



Turnaround indicator

See expected delivery times for better planning.



Advanced neurology reporting

Neurologists report on your neuro MRIs and CTs. See page 06.



Multilingual & AI-simplified reports

Reports in your language, plus a simplified version.



Chat directly with experts

Discuss the case with the specialist who read it.



Direct PACS integration

Modern APIs, ready for industry partnerships.



100% cloud-native

No software installation required for veterinary teams or specialists, with rapid onboarding.



DIAGNOSTICS PRO · NEUROLOGY

diagnostics.veheri.com

Advanced Veterinary Neurology Reporting

CT and MRI interpretation by ECVN specialists

Enhance your diagnostic confidence with high-quality **CT and MRI reporting by board-certified neurologists (ECVN Diplomates)**. We combine precise imaging interpretation with practical clinical guidance, so you can move seamlessly from diagnosis to treatment.

What we offer

- Specialist interpretation by ECVN-certified neurologists
- Comprehensive CT & MRI evaluation (brain and spine)
- Faster turnaround for timely clinical decisions

Comprehensive, clinically relevant reports

- Clear lesion localisation
- Structured differential diagnoses
- Correlation with clinical history and examination findings
- Actionable therapy recommendations
- Prognostic guidance

Therapy-focused approach

- Medical vs surgical recommendations
- Evidence-based treatment options
- Next-step diagnostics
- Practical case management advice

Why choose us?

- Neurology-focused expertise (ECVN level)
- Structured, easy-to-read reports
- Fast and reliable service
- Direct communication with specialists



Neurology Referral Guide

Brain and spinal cord cases only — MRI or CT.

⚠ **Service limitation:** no Express cases. For emergencies or Express, please submit via **Radiology** (Diagnostics Pro).

REFER TO NEUROLOGY

Only with clear neurological localisation:

- ✓ Progressive weakness / ataxia
- ✓ Recurrent seizures
- ✓ Status epilepticus / cluster seizures*
- ✓ Suspected spinal cord disease
- ✓ Focal deficits (asymmetry, cranial nerves)
- ✓ Spinal pain + neurological deficits
- ✓ Paralysis (non-ambulatory)
- ✓ Rapid deterioration
- ✓ Suspected ↑ intracranial pressure
- ✓ Chronic neurological disease
- ✓ Suspected brain / spinal tumour
- ✓ Degenerative CNS conditions

* Emergencies, e.g. active seizures: please submit via **Radiology** (Diagnostics Pro) as Express.

REFER TO A RADIOLOGIST INSTEAD

Not a neurology case:

- ✗ Fractures or orthopaedic trauma
- ✗ Disease of structures outside the brain and spinal cord (e.g. otitis)
- ✗ Limb-only lameness without neurological deficits
- ✗ Suspected bone lesions or joint disease
- ✗ Thoracic / abdominal conditions without CNS signs
- ✗ Any imaging request without clear neurological localisation

MINIMUM HISTORY TO INCLUDE

Onset

What was the first sign? Was the onset sudden or gradual?

Progression / timeline

Improving, static, worsening or episodic

Clinical signs / distribution

Seizures, paresis/paralysis, ataxia, mentation, anatomy affected



The experts we work with

Hundreds of radiologists and neurologists across multiple levels of expertise — so every case reaches the right specialist.

Choose your expertise level

Diplomate

Board-certified specialists providing the highest level of expertise for every case.

ALL

DIPLOMATES

RESIDENTS

NATIONALLY BOARD-CERTIFIED

CERTIFICATE HOLDERS

The widest pool of experts across every level.

Smart matching for your clinic



Technology-enabled rapid reporting

Balancing supply and demand in real time.



Full visibility

See expert availability and estimated turnaround times.



Smart auto-assignment

Experts are assigned to optimise speed and efficiency.



Neurology cases? Brain and spine MRIs and CTs are reported by ECVN-certified neurologists.

[See page 06 →](#)

Are you an imaging expert? Join our network

r.laurin@veheri.com

Availability management: scheduling, tracking and fulfilment

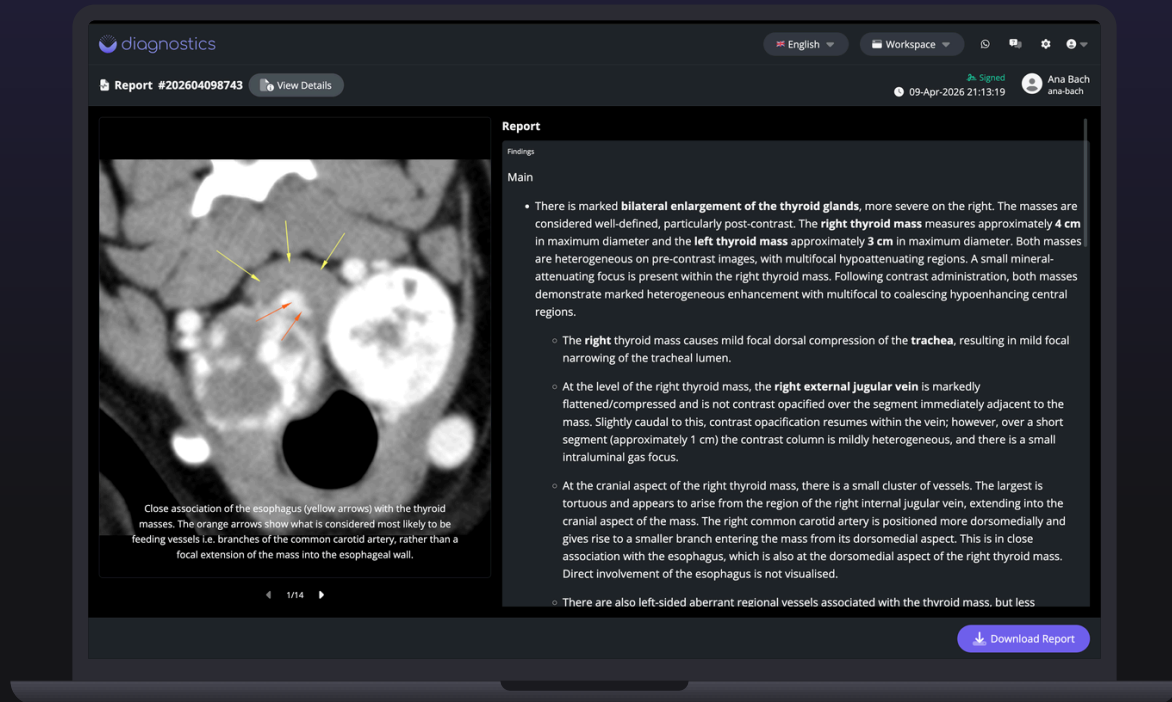
Automatic speed and quality metrics for continuous improvement

No non-compete, flexible schedules and attractive commissions



Web Report

Included with Diagnostics Pro: an interactive report that makes results clearer, faster to act on and easy to share.



Interactive report discussion

Clearer communication and better decision-making.



Effortless results overview

Access and understand results quickly through a clear, intuitive layout.



Outstanding user interface

A modern, visually engaging interface for a smooth experience.



Instant shareability

Generate secure, shareable links to send reports anytime, anywhere.

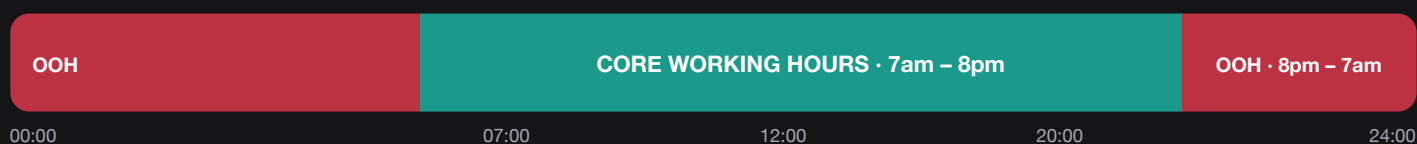


Reporting schedule & turnaround times

Expert coverage around the clock, every day of the week. Pick the priority that fits the case.

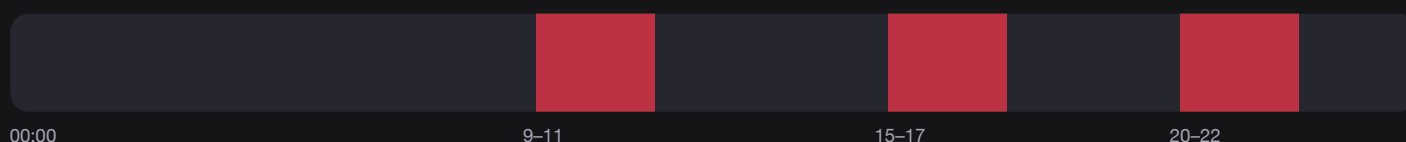
Monday – Friday

Your local time



Saturday & Sunday

Guaranteed windows · Central European Time (CET/CEST)



STANDARD

<24h

Processed seven days a week.
Current average turnaround time: **7 hours**.

EXPRESS

<4h

Monday–Friday during core working hours. Radiology cases only.

EXPRESS OOH

4–8h

Weeknights (8pm–7am) and weekends. OOH fee applies. Radiology cases only.



At weekends, besides our guaranteed windows, we draw on our extensive network of radiologists to deliver as quickly as possible (subject to availability). Standard cases submitted at weekends may, in rare instances, take longer than 24 hours.



DIAGNOSTICS PRO · TECHNOLOGY

AI to help reduce human error

Technology that helps us deliver a better service. We use AI across the whole journey — always supporting, never replacing, the expert.

Request quality

Helps make sure every case arrives complete, with the history and images the expert needs.

Report quality

Supports consistent, clear and complete reports for every case.

Assisted readings

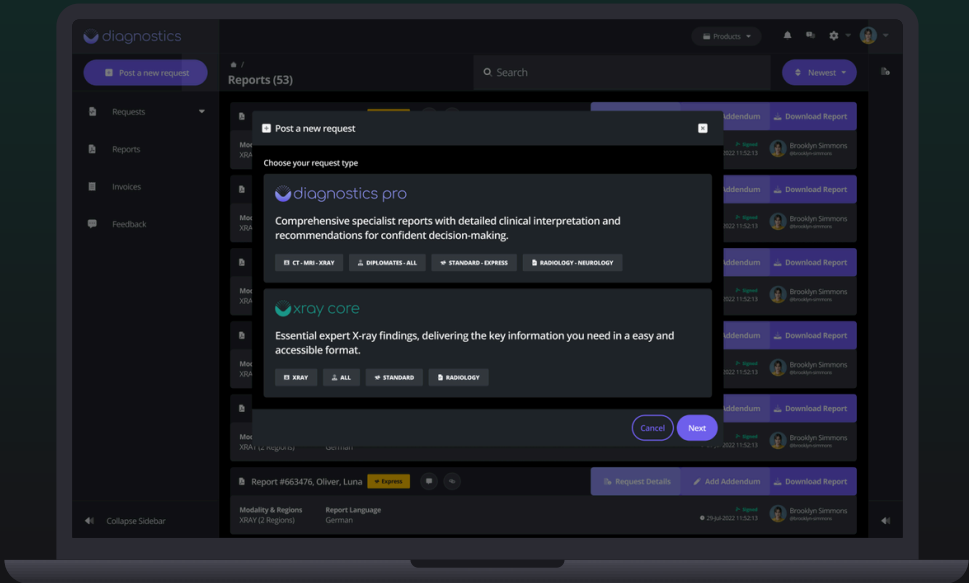
Gives experts an extra layer of support while they read the study.

Marketplace

Matches each case with the right available expert.



Essential expert X-ray findings — the key information you need, in an easy, accessible format.



Instead of a traditional detailed radiology report, the expert gives you **the core clinical information from the study — no more, no less**. Designed for everyday cases where you need an expert pair of eyes on your X-rays without a full diagnostic report.

	Xray Core®	Diagnostics Pro
Best for	Everyday X-ray cases	Complex cases, CT & MRI
Report format	Clear and concise key findings	Full, detailed specialist report
Next step	Expert can recommend upgrading to Pro	Additional specialist expertise, including neurology

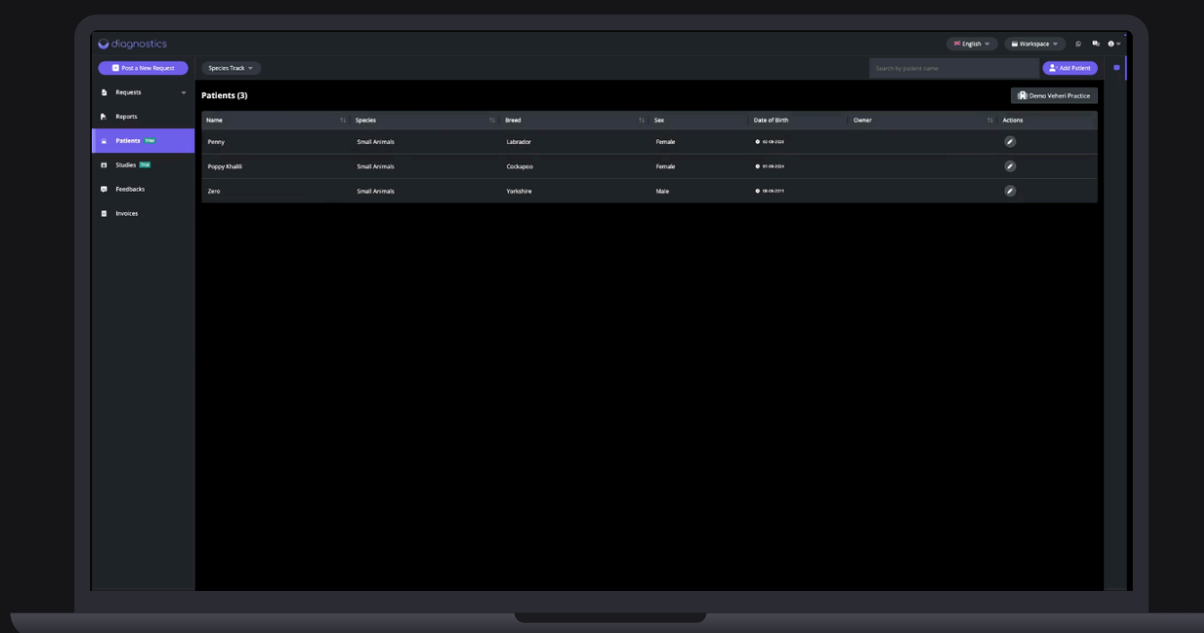


The right level of support for every case. Choose the service that fits each case. For pricing, contact our sales team: c.jvrensborg@veheri.com · f.picton@veheri.com



PACS & Imaging Workflow Management

Simplify your imaging workflow. Store and manage medical images, organise imaging-related patient records and keep diagnostic information in one place.



Pick the plan that fits your practice

BASIC

100 GB

storage

For single clinics getting started

ADVANCED

500 GB

storage

For busy, imaging-heavy practices

CLINIC GROUPS

Custom

storage

For groups and multi-site networks

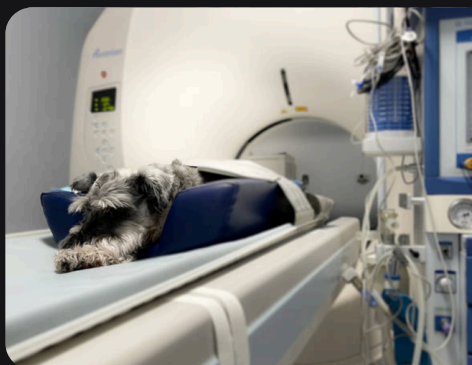
Pricing on request

Contact our sales team for a quote: c.jvrensborg@veheri.com · f.picton@veheri.com



Imaging Advisory & Consulting

Get more out of your scanner with expert guidance, from CT planning to the scans your team performs.



01

Virtual Scanning

Remote support for veterinary CT and MRI scanning. We help your team optimise protocols, positioning and image quality, with expert guidance throughout the scan.



02

CT Consulting

Meet with our team to discuss your clinic's needs and identify the best CT imaging solution for your team, workflow and clinical goals.



03

QA Advisory

Expert quality assurance for veterinary imaging. We help assess image quality, identify issues and improve scanning protocols and diagnostic standards.

Book a consultation

Keith Spargo, QA Advisory — k.spargo@veheri.com

Pricing: c.jvrensborg@veheri.com · f.picton@veheri.com



Connect with our team

Real people, just one email away. Reach out — we're here to help.



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Ready to get started?

Connect your clinic in 10 minutes and send your first case today. For pricing, contact our sales team: Charles (c.jvrensborg@veheri.com) or Fiona (f.picton@veheri.com).



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Chat with us on WhatsApp

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SMARTER TELERADIOLOGY. FASTER DIAGNOSIS. BETTER RESULTS

In collaboration with

